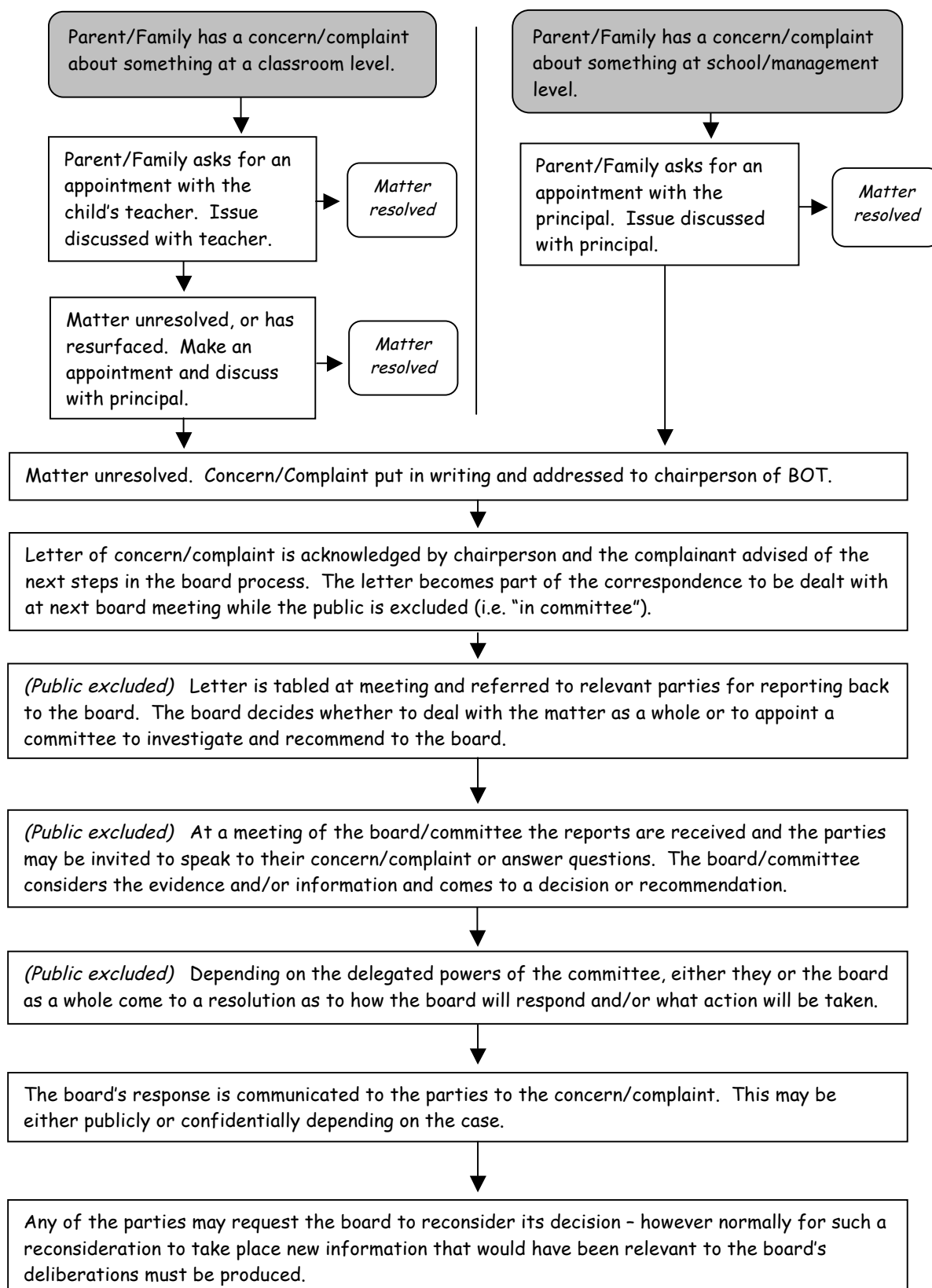


Otatara School Concerns/Complaints Procedure

Note: If the concern/complaint is of a classroom nature, the process begins at point A. If it is at a school/management level, then the process begins at point B.



Acknowledgement: School Trustees Association